In-Home Telemonitoring Program Frequently Asked Questions

The following represent questions frequently asked by our home care patients.

What are the benefits of in-home monitoring services?

For the patient:
- 7 day a week nurse monitoring in addition to standard home nursing visits = Increased patient contact and increased patient care
- Detects subtle changes in your health allowing for early intervention keeping you in your home
- Helps break the cycle of emergency care and hospital re-admission for patients with chronic illnesses [CHF, COPD, diabetes, Hypertension, etc.]
- Encourages patient independence by reinforcing the behavior and lifestyle changes needed to promote good health.
- Improves medication compliance

For the family:
- Gives concerned family members peace of mind that a professional nurse is “keeping an eye” on the patient on a daily basis and communicating important information to the physician.

How much does In-Home Telemonitoring cost?
- No cost to Medicare-eligible patients who are referred to Comprehensive Home Care Services and meet the selection criteria for monitoring
- Leasing opportunity is available for patients not on home care services for a monthly fee

What clinical patient information can the home monitor collect and transmit?
- Weight, blood pressure, heart rate, and oxygen saturation
- Daily and PRN measurements

How reliable is the remote patient care monitor?
The Honeywell HomMed Monitoring System:
- Hospital-Grade with FDA Class II rating as a Medical Device
- Oscillometric Linear Bleed Blood Pressure Technology - as used in hospitals
- Digital Scale with four independent load cells - weighs up to 500 lbs. (1/2 increments)
- Transmits via phone line or wireless cellular at no cost to you
- Utilizes voice prompts, 12 languages, with five (5) volume levels

Is the monitor easy to use?
Yes. It only takes three (3) minutes and . . .
- Utilizes voice prompts (male or female) to walk you through taking your vital signs
- Features large, easy to read graphics and tactile buttons
- Speaks 12 languages with five (5) volume levels

The Blood Pressure reading is different than the one I use at home? Why?
The technology used in the monitor is hospital - grade oscillometric linear bleed blood pressure readings. Oscillometric readings recognize the first vibration and interpret that as the systolic value. The auscultatory technique you are most familiar is based on sounds. The human ear picks up on sound, not vibrations. Vibrations typically occur before any sounds have occurred.

Call today! We’re always available to answer your questions.
When asked, “What most impressed you about the telemonitoring system?” Our patients’ responses were:

“...It helped me to understand how my diet and medications affected my congestive heart failure.”

“Most comforting especially when at home alone.”

“It’s easy to use and only takes 3 minutes.”

“Peace of mind about my mom’s health, I live out of state.”

“It caught my fluid retention early.”

“The telemonitor nurse helped me understand my new medication.”

“It is reassuring.”

“The best part is when the nurse calls me when my blood pressure or heart rate is too high.”